

Our Services - Overview

At IN-Fusion, we take great pride in being able to offer our clients much more by way of our capability, diversity and value for money, with *genuine* personalized service and; 1st hand expertise at effectively managing all of the difficult resource related issues across business in general. Our aim is to work with our clients to provide as much as we can by way of a “**One Stop Shop**” to relieve you of the burden of non-value adding activities that will enable you to focus on your core strengths and enhance your bottom line position.

In order to provide you with a comprehensive overview of our *service capability*, we have categorized our key business activities under the following broad segments:

1. **Unearthing Talent** – *Our Headhunting & Generalist Recruitment Methodology & Capability.*
2. **Resource Hire Services** – *Utilising our Industrial Relations Expertise & Enterprise Agreements.*
3. **Contracting Services** – *Senior & Specialist Assignments on Fixed-term Contracts.*
4. **Outsourcing Services** – *We'll Take Care of Your Headcount Issues & Headaches!!*
5. **External Payroll Services** – *We'll Manage your Payroll, Books & Compliance Obligations.*
6. **Consulting Services** – *Compliance (OHS&E), Audit & Business Improvement*
7. **Third Party Logistics** – *We'll Solve & Manage Storage & Handling Issues – Short or Long Term!*
8. **Event Management Services** – *Our Corporate Business Development & Networking Program.*

Whilst these segments capture the bulk of our current activities and capability, we are not limited by these with our service offering to our current or prospective clients. “*Where there is a will, there is a way*” and for the team at IN-Fusion we like nothing more than a challenge and to help our clients effectively deal with problems. So if you have an issue that is not necessarily specified, please feel free to contact us and ask.

In addition to our service capability, most prospective clients like to know whether we specialise in their particular industry. The simple answer from our perspective is as follows:

The fundamentals of every business are the same; you have a product or a service, suppliers and customers with the charter to effectively make a profit. Each industry has its idiosyncrasies, specific compliance obligations and unique language characteristics. What we can confidently communicate, is that we have diverse “hands-on” expertise across most industry sectors and what this means is that we not only know what we are doing; but can add a dimension to traditional thinking by providing input and perspectives from outside the industry.

Current Industry Clients Include:

- Accounting & Finance
- Banking
- Building & Construction
- Contact Centre
- Engineering & Trades
- Government
- Healthcare
- Insurance
- Information Technology
- Logistics
- Manufacturing
- Science & Technology
- Telecommunications
- Transport
- Utilities & Essential Services

Current Scope of Roles:

- Executive & Leadership Roles including Board Level Appointments
- Banking & Finance (Lending & Distribution, Management)
- Credit Management, Collections, Fraud & Revenue Assurance
- Food, FMCG & Pharmaceutical – All levels, including all Technical Roles (Operations & Scientific)
- Insurance – Commercial & Personal Lines (Underwriters, Claims Managers & Claims Staff)
- Information Technology (Programmers, Developers, Pre & Post Sales, System Specialists)
- Human Resources, Industrial Relations, Payroll, Workcover, Rehabilitation & RTW Co-ordinators.
- OH&S Management, Environmental (ISO14001), Quality (ISO9001:2000) and Compliance specialists
- Accounting & Shared Services
- Telecommunications, ICT & Associated Operations, Media
- Logistics & Operations Staff at all levels.
- SAP, Pronto, JD Edwards, BPCS, MFG Pro & Movex Implementation specialists
- Engineering (Chemical, Electrical, Mechanical), Rail Design, Signal & Overhead Power Supply
- Mining, Technical & Trades (Maintenance Fitters, Boilermakers, Electricians etc.)
- Call Centre Staff, Clerical, Customer Service, Reception, PA & Administration.
- Drivers, Labourers, Forklift Operators, Container Gangs etc.

NOTE: *Our capability extends way beyond this sample list, put us to the test, we love a challenge and are confident that we can find you the people you want.*

To gain more of an understanding of our services and how we work, please click on the appropriate subject heading in the right hand column.